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ATTIQUE-UR-REHMAN

N.I.C. No. 35202-2903594-5

Objective: To prove my abilities towards academic excellence in higher education and to define a good career path for myself in the field of Research and Quality Management for educational competitiveness.

Teaching Experience as Permanent Faculty Member (over 7 years):

Institute: **University of Veterinary and Animal Sciences
(Department of Economics and Business
Management, UVAS Business School)**

Position: Lecturer **(March 2010 - Present)** – BPS 18
Quality Enhancement Cell (QEC) Focal Person (2010 – Present)

Areas of Specialization:

- Business Analysis
- Strategic Management
- Total Quality management
- Project Management
- Six Sigma
- Operations Management
- Strategic Marketing / Marketing Management
- Research Methods for Business

Also serving (has served) as a quality accreditation expert (Change Manager) for different private sector institutes as:

- College of Accountancy and Professional Studies (CAPS)
- Beacon House National University (BNU)
- University of Central Punjab (UCP)

Quality Accreditation / Quality Management Experience:

- Have thoroughly worked on SELF ASSESSMENT REPORT (SAR) for MBA Programs at UVAS and UCP
- Working on Peer Review Process by National Business Education Accreditation Council (NBEAC)
- Have successfully implemented IWA 2 in the Department of Economics and Business Management, UVAS

Training Experience:

- Has provided trainings on the following main domains:
 - ISO 9001:2015, Held at:
 - UCP, February, 2016
 - BNU, January 2016
 - UVAS, December, 2015
 - Efficient Use of International Workshop Agreement 2 (ISO Standard for Education Quality) held at UCP Feb 13 – Feb 20 (2013)

Education

PhD Scholar	CUST (Isb)	Continued
MS (Quality Management)	PIQC – Superior University	2010 - 2011
MBA (Marketing)	IMS (Pak-Aims)	2007 - 2008
BA	Punjab University	2002 - 2004

Certifications:

- **Lead Auditor (Quality Management System ISO 9001:2015)** from PIQC Institute of Quality (2016)
- **Lead Auditor (Quality Management System ISO 9001:2008)** from PIQC Institute of Quality (2011)
- **Six Sigma Black Belt (SSBB)** from PIQC Institute of Quality (2011)

Achievements

- HEC Indigenous Scholarship Holder for PhD.
- Received certificate of punctuality for being the most regular student of the school
- **Gold Medalist** for being top CGPA scorer of the institute
- Received merit scholarships in MBA for securing highest CGPA throughout (**3.93**)
- Top in all semesters of MBA with distinction in **nineteen** courses.
- Top Scorer in MS (Quality Management) with **CGPA 3.97**

Theses Supervised:

- Perception of customers towards Islamic Banking (**Minjah University**)
- Consumers' Social Influences on Compulsive Buying Behavior (**Minhaj University**)
- Impact of Brand Perception on consumers' buying behavior towards household products in Pakistan (**IMS Pak-Aims**)
- Consumers' perception and attitudes towards online banking: An empirical research in context of Pakistan (**UCP**)
- Relationship of CSR with Job attitudes and behaviors: Employees' perspective in Education Sector (**UCP**)
- Role of Employees' workplace safety towards job performance (**UCP**)
- Impact of Service Quality on Organizational performance: A study of Restaurants in Pakistan (**UCP**)
- Impact of Training and Development on Employees' performance: A study in context of banking sector of Pakistan (**UCP**)
- Impact of Training and Development on Employees' Job satisfaction: A study in context of automobile sector of Pakistan (**UCP**)
- Transformational and Transactional Leadership influences on Employees' Job Performance (**IMS Pak-Aims**)
- Relationship of Service Quality and Customer Satisfaction in Telecom Sector of Pakistan (**UCP**)

Publications:

- Nadeem, K., **ur Rehman, A.**, Furqan, M., Tariq, M. O., & Khan, A. A. (2014). Impact of MBNQA Criteria on Customer Satisfaction in Modern Retail Chain Stores: An Empirical Study in Context of Developing Countries like Pakistan. *Bulletin of Business and Economics*, 3(4), 182-195.
- Siddique MU, **Rehman A**, Jafri SA. The Impact of Training and Development on Employee's Performance in Private and Public Hospitals in Lahore, Pakistan. *Med Forum* 2015;26(2):47-51.
- Siddique MU, **Rehman A**, Jafri SA. The impact of CSR on Organizational Performances in Private and Public Hospitals in Lahore, Pakistan. *Med Forum* 2014;28(3):75-90.

Areas of Interest

- Total Quality Management
- Strategic Marketing
- Six Sigma

Additional Skills

- Proficiency in Computer Skills and Software Packages (MS Office, Visio etc.)
- Primavera P6 (Project Management Professional)
- SPSS and Minitab (Advanced Proficiency Level)
- Stata and End Note (Advanced Proficiency Level)
- Strong Communication skills, both Oral & written

References

- To be furnished if desired